

GENERAL SALES CONDITIONS

This agreement applies exclusively to the rental of the "Le Castelet" holiday gites.

DURATION OF STAY

The client may in no circumstances remain on the premises after the letting period as initially stipulated in this agreement has expired.

BOOKING

Booking will be effective when the client has returned a copy of this booking agreement along with the deposit (30% of the total rental amount) by the date stipulated.

PAYMENT

The full balance of the rental cost is payable no later than one month before the stay begins. Failure to pay the balance by the agreed date will result in cancellation of the booking. In this case, the property will be rebooked and no refund will be due.

LATE BOOKINGS

For bookings made less than 30 days away, full payment must be made at the time of booking.

CHECK-IN AND CHECK-OUT

The client must check in on the date stipulated in this agreement. Check-in is from 5 pm onwards. Visitors must check out by 11 am.

In the event of late or postponed check-in, the client must notify the property owner.

CANCELLATION

If the client wishes to cancel a booking it must give the property owner notice in writing, by registered letter with recorded delivery.

- If cancellation is made more than 3 months before the beginning of the stay, the property owner will refund the full amount of the deposit within 30 days.
- If cancellation is made between 1 and 3 months before the beginning of the stay, the property owner will refund 50% of the deposit within 30 days.
- If cancellation is made less than 1 month before the beginning of the stay, the client remains liable for 100% of the deposit amount.

In the event that the client fails to appear on the date of the rental, the deposit will not be refunded.

EARLY DEPARTURE

In the event that the client leaves before the agreed departure date, no refund will be due.

SECURITY DEPOSIT

Upon arrival, the client will be required to pay a security deposit of €400. This will be refunded within 2 weeks of the client's departure, minus the costs of any damages made by the client.

Any such deduction made from the security deposit must be duly justified by the property owner, with an exit inventory, bailiff's report, estimate, invoices, etc. If the security deposit is deemed insufficient to cover the damages incurred, the client undertakes to pay the remaining amount, as proven by the above mentioned documents supplied by the property owner.

This may in no circumstances be considered as a portion of the rent of the property.

INVENTORY

An inventory will be conducted by both parties and signed by the client and the property owner or an agent acting on behalf of the property owner upon arrival and departure from the gite. This inventory will be the only official reference in the event of any dispute arising over the state of the property. In the event that the inventory cannot be performed upon arrival, the client will have 72 hours in which to verify the inventory provided and report any anomalies observed to the property owner. Beyond this period of time, the property rented shall be deemed free from damage at the time of the client's occupancy. A joint exit inventory of the premises must also be drawn up. The client hereby agrees that this inventory may be conducted either with the property owner or an agent acting on the property owner's behalf. If the property owner notes any damages, he/she must notify the client within a week.

USE OF THE PREMISES

The state of cleanliness of the property must be noted at the time of the inventory. The client is responsible for cleaning the premises during his/her stay and before vacating the premises. If not, the charge for any cleaning costs incurred, (excluding washing up and cleaning the kitchen appliances) is fixed at €50.

Setting up tents or parking caravans on the property is prohibited.

CAPACITY

This agreement is subject to a maximum occupancy. If the number of holidaymakers exceeds the maximum capacity of the property, the property owner reserves the right to refuse any extra clients. Any amendment to or breach of this agreement shall be deemed to be instigated by the client.

INSURANCE

The Client is liable for any damages it causes. As such, the client should take out a holiday rental insurance policy to cover any risks of damage.

POOL AREA

The pool is for use by residents only. The property owner waives any liability in the event of any accidents occurring in the pool area. Children are not allowed in the pool area without an adult.

JURISDICTION

The Parties agree that the courts of the town/area in which the rented property is located will have exclusive jurisdiction over any dispute with respect to the interpretation or breach of this agreement.